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HS Submersible Portable Dewatering Pump

● **HS(Z)2.4S/HSE2.4S**



OPERATION MANUAL

INTRODUCTION

Thank you for selecting the Tsurumi HS Submersible Vortex Pump for your application. This equipment should not be used for applications other than those listed in this manual. Failure to observe this precaution may lead to a malfunction or an accident. In the event of a malfunction or an accident, the manufacturer will not assume any liability. After reading this Operation Manual, keep it in a location that is easily accessible, so that it can be referred to whenever information is needed while operating the equipment.

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1 BE SURE TO READ FOR YOUR SAFETY

Be sure to thoroughly read and understand the SAFETY PRECAUTIONS given in this section before using the equipment in order to operate the equipment correctly.

The precautionary measures described in this section are intended to prevent danger or damage to you or to others. The contents of this manual that could possibly be performed improperly are classified into two categories: **⚠ WARNING**, and **⚠ CAUTION**. The categories indicate the extent of possible damage or the urgency of the precaution. Note however, that what is included under **⚠ CAUTION** may at times lead to a more serious problem. In either case, the categories pertain to safety-related items, and as such, must be observed carefully.

- **⚠ WARNING** : Operating the equipment improperly by failing to observe this precaution may possibly lead to death or injury to humans.
- **⚠ CAUTION** : Operating the equipment improperly by failing to observe this precaution may possibly cause injury to humans and other physical damage.
- **NOTE** : Gives information that does not fall in the WARNING or CAUTION categories.
- **Explanation of Symbols:**



The **△** mark indicates a WARNING or CAUTION item. The symbol inside the mark describes the precaution in more detail ("electrical shock", in the case of the example on the left).



The **⊘** mark indicates a prohibited action. The symbol inside the mark, or a notation in the vicinity of the mark describes the precaution in more detail ("disassembly prohibited", in the case of the example on the left).



The **●** mark indicates an action that must be taken, or instructs how to perform a task. The symbol inside the mark describes the precaution in more detail ("provide ground work", in the case of the example on the left).

PRECAUTIONS TO THE PRODUCT SPECIFICATIONS

⚠ CAUTION



● Do not operate the product under any conditions other than those for which it is specified. **Failure to observe the precaution can lead to electrical leakage, electrical shock, fire, water overflow or other problems.**



PRECAUTIONS DURING TRANSPORT AND INSTALLATION

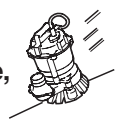
⚠ WARNING



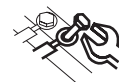
● Use an appropriate lifting equipment to lift the unit. **Improper lifting may result in the fall of the product which could cause damage of the product or human injury.**



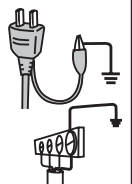
● Install the product properly in accordance with this instruction manual. **Improper installation may result in electrical leakage, electrical shock, fire, water leakage, or injury.**



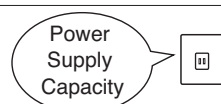
● Electrical wiring should be performed in accordance with all applicable regulations in your country. **Absolutely provide a dedicated earth leakage circuit breaker and a thermal overload relay suitable for the product (available on the market). Imperfect wiring or improper protective equipment can lead to electrical leakage, fire, or explosion in the worst case.**



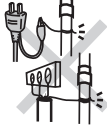













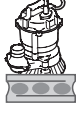





● Provide a secure grounding dedicated for the product. Never fail to provide an earth leakage circuit breaker and a thermal overload relay in your starter or control panel (Both available on the market). **If an electrical leakage occurs due to a product failure, it may cause electrical shock.**





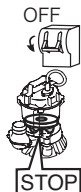





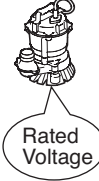



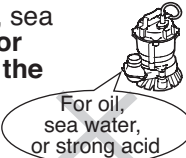








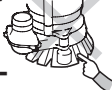


● Use a power outlet that has a sufficient rating and has been exclusively provided for the pump. **If the power outlet is shared with other equipment, it can lead to an abnormal heat of the outlet and can cause fire as a result.**









 CAUTION			
	<p>● Be sure to provide a ground wire securely. Do not connect the ground wire to a gas pipe, water pipe, lightning rod, or telephone ground wire. Improper grounding could cause electrical shock.</p> 		<p>● Prevent a metallic object or dust from sticking to the power plug. Adhesion of foreign object to the plug could cause electrical shock, short-circuit, or fire.</p> 
	<p>● Do not scratch, fold, twist, make alterations, or bundle the cable, or use it as a lifting device. The cable may be damaged, which may cause electrical leakage, short-circuit, electrical shock, or fire.</p> 		<p>● Do not use the cable, power plug, or power outlet if it is damaged or it is not closely fitted. Connect every conductor of the cable securely to the terminals. Failure to observe this can lead to electrical shock, short-circuit, or fire.</p> 
	<p>● Install the discharge pipe securely so that no water leakage may occur. In addition, it is suggested to provide a stand-by pump in case of flooding. Failure to do so may result in damage to nearby walls, floors, and other equipment.</p> 		<p>● When the product will be carried by hand, decide the number of persons considering the mass of the product. When lifting up the product, do not attempt to do it by simply bowing from the waist. Use the knees, too, to protect your back.</p> 
	<p>● This pump is neither dust-proof nor explosion-proof. Do not use it at a dusty place or at a place where toxic, corrosive or explosive gas is present. Use in such places could cause fire or explosion.</p> 		<p>● Allow the pump to suck as few foreign objects as possible. If there is a risk that the pump could be buried under the sediment, place it on a solid base like concrete block. Failure to do so may result in breakdown of the pump and could cause electrical leakage or short circuit.</p> 
	<p>● If a hose is used for the discharge line, take a measure to prevent the hose from shaking. If the hose shakes, you may be wet or injured.</p> 		




PRECAUTIONS DURING TEST OPERATION AND OPERATION

 WARNING			
	<p>● Never try to operate the pump if somebody is present in the pump sump. If an electrical leakage occurs, it can cause electrical shock.</p> 		<p>● When changing power connection is needed to correct the direction of rotation, be sure to turn off the power supply (earth leakage circuit breaker, etc.), and perform the work after making sure that the impeller has stopped completely. Failure to do so may lead to electrical shock, short-circuit, or injury.</p> 
	<p>● Never start the pump while it is suspended, as the unit may jerk and could lead to injury.</p> 		
 CAUTION			
	<p>● Do not operate the product under any voltage other than described on the nameplate with the voltage tolerance limit within $\pm 5\%$. If it is operated with a generator, it is strongly suggested not to operate other equipment with the same generator. Failure to observe this caution may cause malfunction and breakdown of the product, which may lead to electrical leakage or electrical shock.</p> 		<p>● Do not touch the product with bare hands during or immediately after the operation, as the product may become very hot during operation. Failure to observe this caution may lead to burn.</p> 
	<p>● Do not use the pump for oil, sea water, or strong acid. Use for these liquid may result in the damage of the pump.</p> 		<p>● Do not run the product dry or operate it with its gate valve closed, as doing so will damage the product, which may lead to electrical leakage or electrical shock.</p> 




 CAUTION	
	<p>● Do not use the product for hot or warm liquid over 40°C, as doing so will damage the product, which may lead to electrical leakage or electrical shock.</p> 
	<p>● Do not allow foreign object (pin, wire, etc.) to enter the suction inlet of the pump. Failure to observe this caution could cause it to malfunction or to operate abnormally, which may lead to electrical leakage or electrical shock.</p> 
<p>● When the product will not be used for an extended period, be sure to turn off the power supply (earth leakage circuit breaker, etc.). Deterioration of the insulation may lead to electrical leakage, electrical shock, or fire.</p>  	

PRECAUTIONS DURING MAINTENANCE AND INSPECTION




 WARNING	
	<p>● Absolutely turn off the power supply or disconnect the plug before starting maintenance or inspection. Do not work with wet hands. Failure to observe these cautions may lead to electrical shock or injury.</p> 
	<p>● In case any abnormality (excessive vibration, unusual noise or odor) is found in the operation, turn the power off immediately and consult with the dealer where it was purchased or Tsurumi representative. Continuing to operate the product under abnormal conditions may result in electrical shock, fire, or water leakage.</p> 
<p>● Do not disassemble or repair any parts other than those designated in the operation manual. If repairs are necessary in any other than the designated parts, consult with the dealer where it was purchased or Tsurumi representative. Improper repairs can result in electrical leakage, electrical shock, fire, or water leakage.</p> 	



 CAUTION	
	<p>● After reassembly, always perform a test operation before resuming use of the product. Improper assembly can result in electrical leakage, electrical shock, fire, or water leakage.</p> 

PRECAUTION TO POWER OUTAGE

 WARNING	
	<p>● In case of power outage, turn off the power supply. The product will resume operation when the power is restored, which presents serious danger to people in the vicinity.</p> 

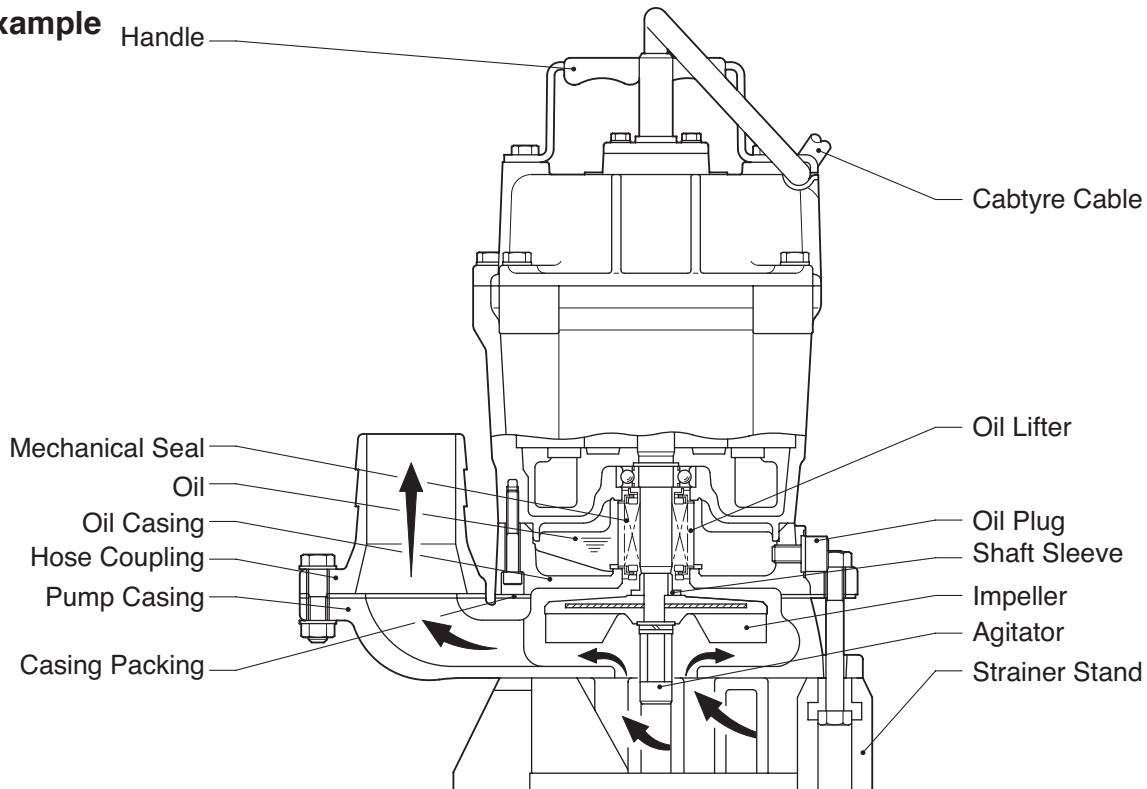
OTHER PRECAUTION

 CAUTION	
	<p>● Never use the product for potable water. It may present a danger to human health.</p> 

 CAUTION	
	<ul style="list-style-type: none"> ● This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. ● Children should be supervised to ensure that they do not play with the appliance. ● If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. ● Pollution of the liquid could occur due to leakage of lubricants. ● The pump must be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30 mA.

2 PART NAMES

Example



3 PRIOR TO OPERATION

After unpacking, verify the contents.

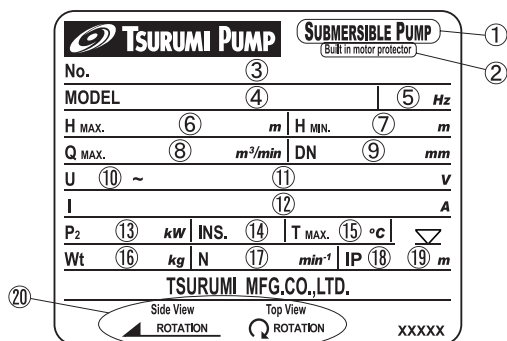
Product Inspection

Inspect the product for damage during shipment, and make sure all bolts and nuts are tightened properly.

Specification Check

Check the nameplate of the unit to verify that it is the product that you have ordered. Pay particular attention to its voltage and frequency specifications.

Example of nameplate



1	Submersible pump	11	Rated voltage
2	Built in motor protector	12	Rated current
3	Serial number	13	Rated output power
4	Model	14	Insulation class
5	Frequency	15	Max. liquid temperature
6	Max. total head	16	Weight without cable
7	Min. total head	17	Speed of rotation
8	Max. flow rate	18	IP degree of protection
9	Discharge bore	19	Max. immersion depth
10	Phase	20	Direction of rotation

④		⑤ Hz		SUBMERSIBLE PUMP (Built in motor protector)		IP ⑱		∇ ⑲ m	
DN ⑨	mm	P ₂ ⑬	kW	U ⑩ ~	⑪	V			
H _{MAX.} ⑥	m	Q _{MAX.} ⑧	m ³ /min	I ⑫	A				
H _{MIN.} ⑦	m	N ⑰	min ⁻¹	TSURUMI Mfg.Co.,Ltd.					
Wt ⑯	kg	INS. ⑭	T _{MAX.} ⑮ °C	XXXXX					

Note: If you discover any damage or discrepancy in the product, please contact the dealer where this equipment was purchased or the Tsurumi sales office in your area.

Accessory Check

Verify that all accessory items are included in the package.

- Hose Band 1 pc - Models for the US are excluded.
- Operation Manual 1

Note: *If you discover any damage or discrepancy in the product, please contact the dealer where this equipment was purchased or the Tsurumi sales office in your area.*

Product Specifications



CAUTION Do not operate this product under any conditions other than those that have been specified.

Major Standard Specifications

Fluid	Property	Water, Rain Water, Ground Water, Sand carrying Water, Mud carrying Water ; 0 ~ 40°C
Pump	Impeller	Vortex Type
	Shaft Seal	Double Mechanical Seal
	Bearing	Shielded Ball Bearing
Motor	Specifications	Dry Submersible Induction Motor, 2-Pole
	Insulation	Class E
	Protection System (built-in)	Miniature protector (0.4kW) Circle thermal protector (0.75kW)
	Lubricant	Turbine oil VG32 (non-additive)
Connection		Hose Coupling

Standard specifications (50/60Hz)

Model	Bore (mm)	Phase	Starting Method	Output (kW)	Max.Head (m) (ft.)	Max.capacity (m ³ /min) (GPM)	WHT (kg)
HS2.4S	50	1	Capacitor-Run	0.4	12 39	0.200 53	11.3
HSE2.4S	50	1	Capacitor-Run	0.4	12 39	0.200 53	11.9
HSZ2.4S	50	1	Capacitor-Run	0.4	12 39	0.200 53	11.3
HS2.75S	50	1	Capacitor-Run	0.75	18/19 59/62	0.23/0.21 61/55	19.0
HS3.75S	80	1	Capacitor-Run	0.75	18/19 59/62	0.30/0.23 79/61	19.6
HS3.75SL	80	1	Capacitor-Run	0.75	10.8/11.8 35/38.7	0.58/0.53 153/140	21.6
HSZ2.75S	50	1	Capacitor-Run	0.75	18/19 59/62	0.23/0.21 61/55	19.0
HSZ3.75S	80	1	Capacitor-Run	0.75	18/19 59/62	0.30/0.23 79/61	19.6
HSZ3.75SL	80	1	Capacitor-Run	0.75	10.8/11.8 35/38.7	0.58/0.53 153/140	21.6

Note: *The weight (mass) given above is the operating weight of the pump itself, not including the cable.*

4 INSTALLATION



CAUTION

- The supply voltage should be within $\pm 5\%$ of the rated voltage.
- The water temperature for operating the pump should be between 0 ~ 40°C. Failure to observe the precautions given above could cause the pump to malfunction, which may lead to current leakage or electrical shock.

Note: *To use the pump for a special solution, contact the dealer where it was purchased, or the Tsurumi sales office in your area.*

Critical Use Pressure



CAUTION Do not operate the pump in an area that is exposed to a water pressure that exceeds the values given below.

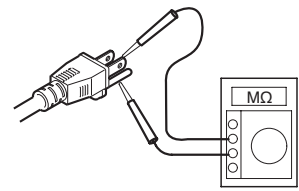
Critical Use Pressure	0.2MPa (2kgf/cm ²) – discharge pressure during use
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Preparation for Installation

Single-phase power supply:

Use a megger to measure the resistance between the tip of the cabtyre cable plug and the ground terminal to verify the insulation resistance of the motor. Measure twice the resistance between each of the two tips of the plug and ground. (This diagram shows a 3-pin plug type.)

Single-Phase



CAUTION Beware that the power plug varies by country or region.

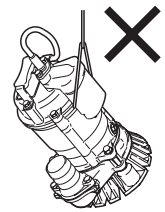
Insulation resistance reference value = 20MΩ minimum

Note: *The insulation resistance reference value of 20MΩ minimum is based on a new or repaired pump. For reference values of a pump that has already been put into operation, refer to "7. Maintenance and Inspection" of this manual.*

How to use level relay unit (HSE2.4S)

CAUTION

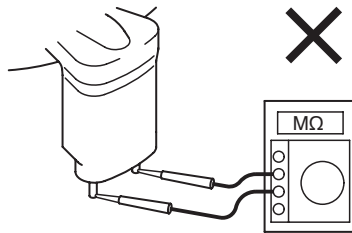
- Do not measure the insulation resistance with insulation resistance tester for following parts. It causes a trouble.
- Do not lift or hang the level relay unit. It will damage and cause a leakage, an electric shock, and a fire.
- In the case of the float type, do not lift it by the float cable, as it will damage the cable, and lead to a leakage, electrical shock, and fire.



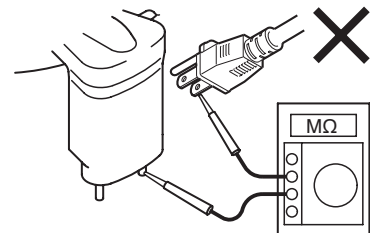
(1) between the plug



(2) between the electrode of a level relay unit



(3) between the electrode of a level relay unit and a plug



(4) Do not make "on" period between the other level relay unit.

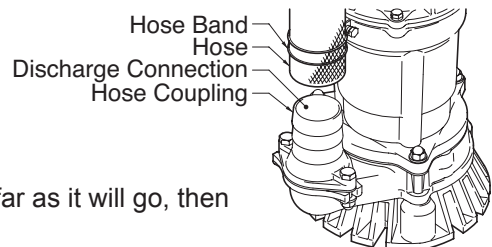
Precautions During Installation

WARNING

When installing the pump, be mindful of the pump's center of gravity and weight. If the pump is not suspended properly, the pump may fall and break, which may lead to injury.

CAUTION

When installing or moving the pump, never suspend the pump by the cabtyre cable. Doing so will damage the cable, which may cause a current leakage, electrical shock, or fire.

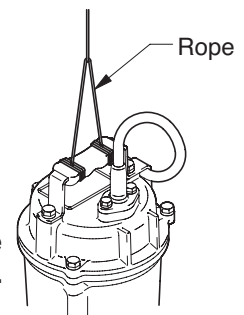


(1) When a hose is used, attach the hose to the hose coupling as far as it will go, then fasten it securely with a hose band.

(2) Handle the pump carefully without applying shock to it, such as by dropping it. To suspend the pump, do so manually or by attaching a rope or chain to its handles.

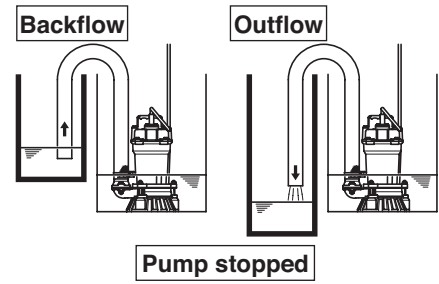
CAUTION

The rope for suspending the pump during its installation must be of a thickness that accommodates the weight of the pump. When using a chain, make sure that the chain does not become twisted. Failure to observe these precautions could cause the rope or chain to break and the pump to fall and break, which could lead to personal injury.

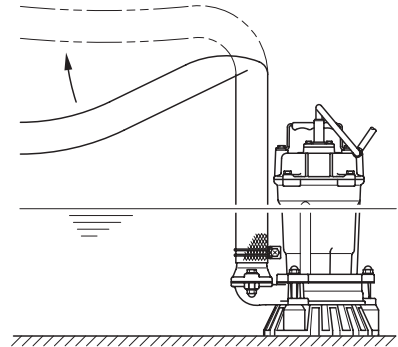


(3) Operate the pump in a location that has a sufficient water level and collects water easily.

Note: For the water level required for operating the pump, refer to the external dimension drawing, which is provided separately. Extend the end of the hose (discharge side) above the water surface. If the end of the hose is submerged in water, it may cause the water to flow back when the pump has been stopped. Conversely, if the end of the hose is located at a level that is lower than the source water surface, water may continue to flow out even after the pump has been stopped.



(4) Route the hose as straight as possible. Excessive bending of the hose could obstruct the flow of water, reduce the pumping volume, or clog the pump with mud, thus disabling the pumping function. If the hose is kinked at its base, it will create air pockets in the pump, making the pump operate dry. To prevent this from occurring, straighten the bend while operating the pump.



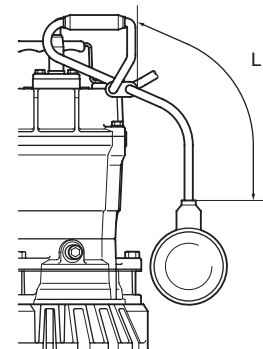
CAUTION If the pump draws in a large amount of mud, it could cause the pump to wear prematurely and lead to a malfunction, current leakage, and electrical shock.

(5) Operate the pump upright. If there is the likelihood of the pump drawing in excess mud, place a concrete block under the pump.

Installing the Float

Set the length of the float lead wire to the dimension indicated below. Failure to observe this will lead to an improper operation.

Pump model	L
HSZ2.4S	150mm
HSZ2.75S/HSZ3.75S(L)	150mm



CAUTION Install the float so that it moves properly up and down. If the float gets caught, it will cause the pump to operate improperly.

5 ELECTRICAL WIRING

Electrical Wiring Work

- WARNING** • All electrical work must be performed by an authorized electrician, in compliance with local electrical equipment standards and internal wiring codes. Never allow an unauthorized person to perform electrical work because it is not only against the law, but it can also be extremely dangerous.
- Improper wiring can lead to current leakage, electrical shock, or fire.
 - Absolutely provide a dedicated earth leakage circuit breaker and a thermal overload relay suitable for the pump (available on the market). Failure to follow this warning can cause electrical shock or explosion when the product fails or an electrical leakage occurs.

Operate well within the capacity of the power supply and wiring.

Grounding

- WARNING** Be sure to install the ground wire securely. Failure to observe this precaution could damage the pump and cause current leakage, which may lead to electrical shock.

- CAUTION** Do not connect the ground wire to a gas pipe, water pipe, lightning rod, or telephone ground wire. Improper grounding could cause electrical shock.

Connecting the Power Plug

- WARNING** Before inserting the power plug or connecting the wires to the terminal board, make sure that the power supply (i.e. circuit breaker) is properly disconnected. Failure to do so may lead to electrical shock, short, or injury caused by the unintended starting of the pump.

- CAUTION** Do not use damaged cable cables, power plugs, or loose power outlets. Failure to observe this precaution could lead to electrical shock, short circuit, or fire.

Follow the diagram on the right to connect the power.

When using a three-prong grounded plug, connect as shown in the drawing.

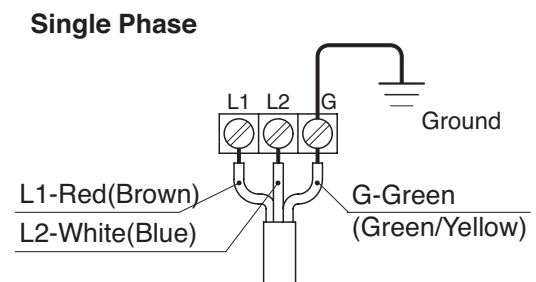
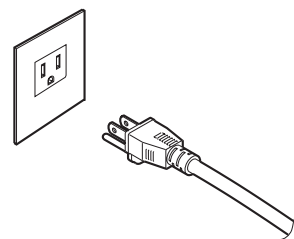
- CAUTION** Be sure to use a dedicated power supply with a ground leakage circuit breaker.

(This diagram shows a 3-pin plug type.)

- CAUTION** Beware that the power plug varies by country or region.

Note: *The shape of the plug may differ from that shown in the illustration.*

When a single-phase power source is used, connect the leads to the control panel terminals as shown in the diagram, making sure they do not become twisted together.



Motor Protector

The pump is equipped with an internal motor protector.(Circle Thermal Protector / Miniature Protector)

If a current overload or overheating occurs under the symptoms given below, the motor will stop automatically to protect the motor regardless of the water level at the time of operation.

In this type of motor protector, the motor will automatically restart after cooling down. If the motor is stopped by protector tripping, turn off the power supply first, and disconnect the cables from the power terminals. After this, make sure to eliminate the cause of the problem, such as the following:

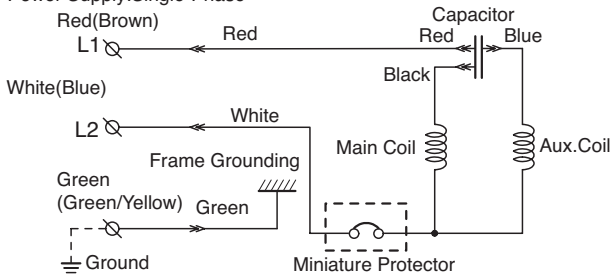
- Extreme fluctuation of power supply voltage
- Pump operated under overload condition
- Pump operated at open phase or binding condition

⚠ WARNING If repair or maintenance is attempted with cables connected to power supply, unintended automatic restarting of the motor may cause human injury.

Electrical Circuit Diagrams

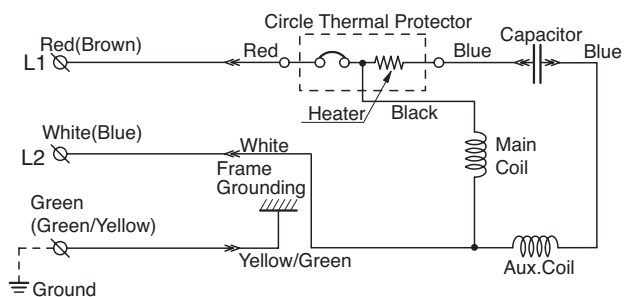
Non-Automatic Circuit HS2.4S

Power Supply: Single-Phase



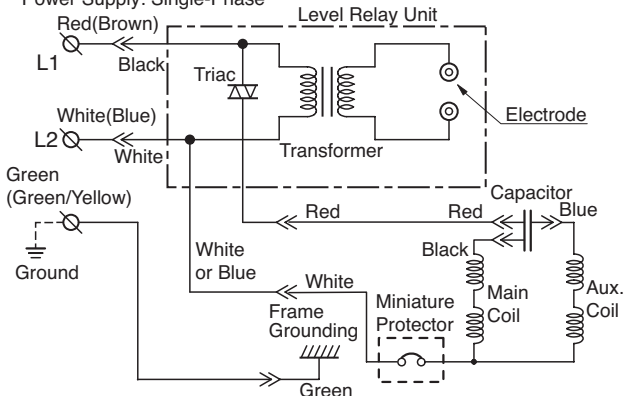
Non-Automatic Circuit HS2.75S / HS3.75S(L)

Power Supply: Single-Phase



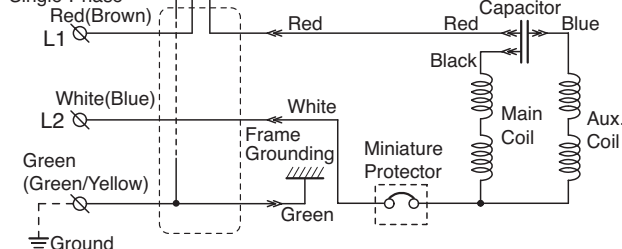
Automatic Operation Circuit (Level Relay Unit) HSE2.4S

Power Supply: Single-Phase



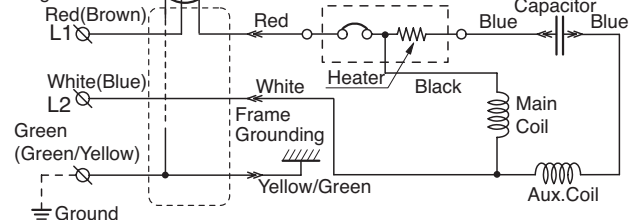
Automatic Operation Circuit HSZ2.4S

Power Supply: Single-Phase



Automatic Operation Circuit HSZ2.75S / HSZ3.75S(L)

Power Supply: Single-Phase



6 OPERATION

Prior to Operation

- (1) Once again, check the nameplate of the pump to verify that its voltage and frequency are correct.

CAUTION Improper voltage and frequency of the power supply will prevent the pump from attaining its full potential, and may also damage the pump.

Note: Verify the specs on the pump's nameplate.

- (2) Check the wiring, power supply voltage, the capacity of the ground leakage circuit breaker, and the insulation resistance of the motor.

■ Insulation resistance reference value = 20MΩ minimum

Note: The insulation resistance reference value of 20MΩ minimum is based on a new or repaired pump. For reference values of a pump that has already been put into operation, refer to "Maintenance and Inspection".

- (3) Adjust the setting of the thermal relay (i.e. 3E relay) to the pump's rated current.

Note: Verify the rated current on the pump's nameplate.

- (4) When using a generator, as much as possible avoid operating the pump in conjunction with other types of equipment.

6-1 NON-AUTOMATIC OPERATION

Trial Operation

WARNING Never start the pump while it is suspended, as the pump may jerk and cause a serious accident involving injury.

- (1) Operate the pump for a short time (3-10 minutes) and verify its operating conditions.

CAUTION If the pump generates a considerable amount of vibration, noise, or smell, disconnect the power supply immediately and contact the dealer where the pump purchased, or the Tsurumi sales office in your area. If the pump is continued to be used in the abnormal state, it may cause current leakage, electrical shock, or fire.

- (2) Continue operation if no abnormal conditions are found during the trial operation.

Operation

WARNING The pump unit may be extremely hot during operation. To prevent burns, do not touch the pump unit with bare hands during or after the operation.

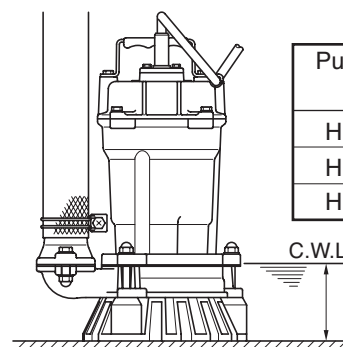
Pay attention to the water level during the pump operation. The pump may become damaged if it is allowed to operate dry.

Due to an overload operation or a pump malfunction, if the motor protector trips to stop the pump, make sure to eliminate the cause of the problem before restarting.

Note: A large amount of amperage flows when a submersible pump is started, causing the temperature of its windings to rise rapidly. Beware that a frequent stop-and-go operation of the pump will accelerate the deterioration of the insulation of the motor windings and thus affect the use life of the motor.

Operating Water Level

CAUTION Do not operate the pump below the C.W.L. (Continuous Running Water Level) indicated below. Failure to observe this condition may result in damage to the pump, electrical leakage or electrical shock.



Pump Model	C.W.L. (mm)
HS2.4S	90
HS2/3.75S	90
HS3.75SL	120

6-2 Automatic Operation (for float type HSZ2.4S / 2.75S / 3.75S(L))

▶ Trial Operation

Equipped with floats to detect the water level the automatic type (HSZ) pump can perform an automatic drainage operation alone by merely connecting its cable to a power supply.

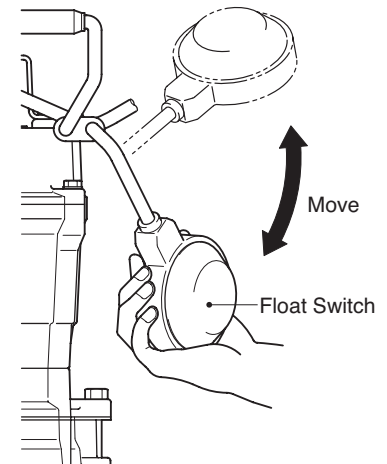
Connect the power and perform a trial operation as follows:

- (1) Direct all the floats downward.
- (2) Raise the (yellow) float. This will cause the pump to start.
- (3) Next, return the (yellow) float to their original positions. This will cause the pump to stop.
- (4) Perform steps (2) and (3) consecutively two or more times to verify the operation.

Note: *The trial operation (1) ~ (4) must be completed within 1 minute.*

- (5) Conduct the trial operation (1) ~ (2) described in Section 6-1 NON-AUTOMATIC OPERATION.

Check float switch operation



⚠ CAUTION

In case the pump exhibits an abnormal condition (such as a considerable amount of vibration, noise, or smell), disconnect the power supply immediately and contact the dealer where you purchased the equipment, or Tsurumi's sales office in your area. If the pump continues to be used in the abnormal state, it may cause current leakage, electrical shock, or fire.

6-3 Automatic Operation (for electrode type HSE2.4S)

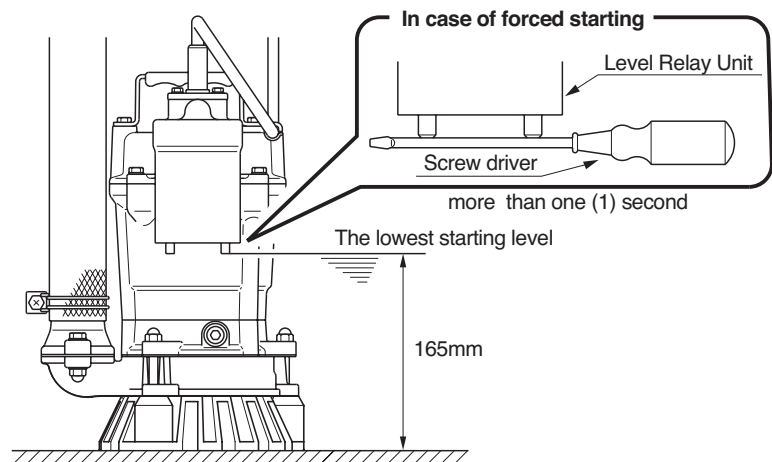
▶ Operation Water Level

■ Start of the pump

The pump starts when the current continuously flows between the two electrodes for more than one (1) second.

Note: *The electrode may not detect the water surface under conditions such as purified water or distilled water which the current does not flow cause of high specific resistance.*

Note: *The necessary water level to operate the pump is 165mm from the bottom of a pump. In case of start by racing during the trial operation, please short-circuit for more than one (1) second with exciting items (screw driver etc.) between the electrodes, and start forcibly. Please keep away from those that may clog in a pump. (wire, nail, cord, etc.)*



▶ Trial Operation

⚠ WARNING Never start the pump while it is suspended, as the pump may jerk and cause a serious accident involving injury.

- (1) Operate the pump 3 to 10 minutes to verify the conditions listed below.

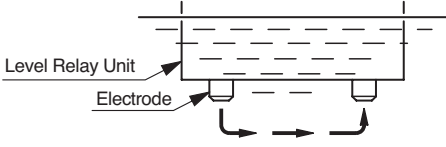
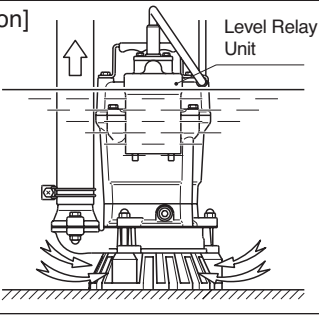
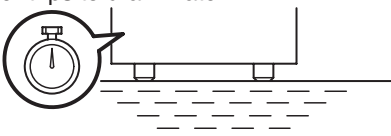
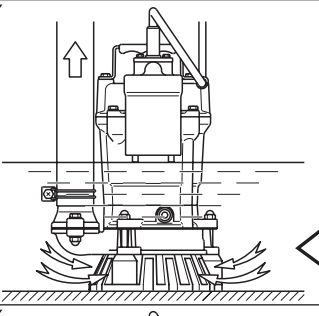
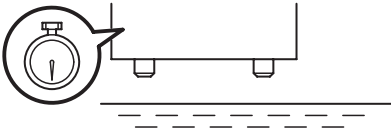
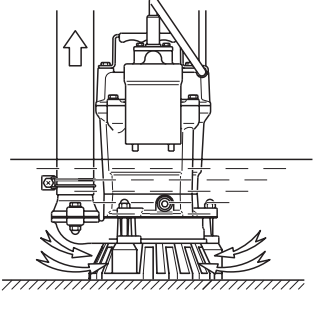
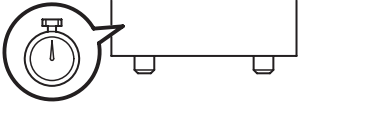
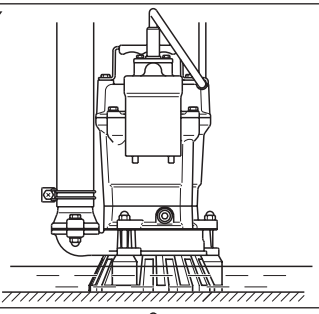
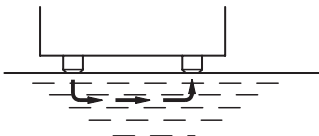
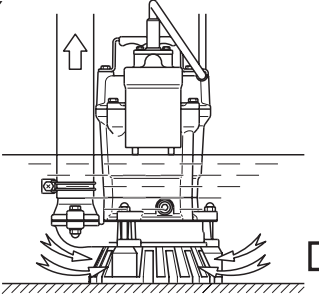
⚠ CAUTION

In case the pump exhibits an abnormal condition (such as a considerable amount of vibration, noise, or smell), disconnect the power supply immediately and contact the dealer where you purchased the equipment, or Tsurumi's sales office in your area. If the pump continues to be used in the abnormal state, it may cause current leakage, electrical shock, or fire.

- (2) Proceed with the normal operation if no abnormal conditions are found during the trial operation.

Operation Flow Chart (HSE2.4S)

To enable the user to bring the pumps ability into full play, this chart describes the various control modes that are made possible by the combinations of the electrode and timer functions.

Level Relay Unit	Pump	Water Level	Condition
<p>The electrodes of the level relay unit are submerged, causing the current to operate the pump.</p>  <p>(Detection Time : more than one (1) second)</p>	Start Operation (Drainage)	Drop	<p>[Switch on]</p> 
<p>As the water level drops and the water surface recedes from the electrodes, the timer trips to drain water.</p>  <p>(Electrodes open Trips the timer)</p>	Operation (Drainage)	Drop	
<p>The draining of water by the timer lasts approximately 1 minute.</p> <p>*If the water surface comes in contact for more than one (1) second with the electrodes within 1 minute, the pump will operate continuously even though the timer has tripped.</p> 	Operation (Drainage)	Drop	
<p>The pump will stop 1 minute later.</p>  <p>* The pump will also stop after a continuous dry run, in some cases.</p>	Stop	Rise	
<p>When the water level rises and the water surface comes in contact for more than one (1) second with the electrodes, the pump will restart.</p>  <p>(Detection Time : more than one (1) second)</p>	Start Operation (Drainage)	Drop	

9 TROUBLESHOOTING

⚠ WARNING To prevent serious accidents, disconnect the power supply before inspecting the pump.

Read this Operation Manual carefully before requesting repair. After re-inspecting the pump, if it does not operate normally, contact the dealer where this equipment was purchased, or the Tsurumi sales office in your area.

Problem	Possible cause	Countermeasure
Pump fails to start; or, starts but stops immediately.	<ul style="list-style-type: none"> ① No proper power is supplied (i.e. power outage). ② Plug is not inserted. ③ Open circuit in cabtyre cable or poor connection. ④ Malfunction in float. ⑤ Electrode is insulated by debris. ⑥ Malfunction in level relay unit. 	<ul style="list-style-type: none"> ① Contact the electric power company or an electrical repair shop. ② Connect the plug. ③ Check whether there is an open circuit in the cabtyre cable or wiring. ④ Remove obstacles and check the operation of the float. ⑤ Use sandpaper to remove the debris. ⑥ Repair or replace the level relay unit.
Pump starts but stops immediately, causing the motor protector to trip.	<ul style="list-style-type: none"> ① Foreign matter is wedged in the impeller, causing the motor protector to trip. ② The movement of the stop float is obstructed, causing the start float alone to perform the start and stop operations. ③ The voltage is too low. ④ A 50Hz unit is used at 60Hz. ⑤ The pump has been operated for a long time with its strainer stand clogged. ⑥ Malfunction of motor (seizure or water leakage). ⑦ The pump is drawing in too much mud. 	<ul style="list-style-type: none"> ① Inspect the pump and remove the debris. ② Remove obstacles and check the operation of the stop float. ③ Provide the rated voltage or use an extension cable that meets the specifications. ④ Check the nameplate and replace the pump. ⑤ Remove the debris from the strainer stand. ⑥ Repair or replace. ⑦ Place a concrete block under the pump to prevent the pump from drawing in excess mud.
The pumping volume is low.	<ul style="list-style-type: none"> ① The impeller is worn. ② The hose is clogged or kinked at its midspan. ③ The strainer stand is clogged or is buried. ④ The motor rotates in reverse. ⑤ A 60Hz pump is used at 50Hz. 	<ul style="list-style-type: none"> ① Replace the impeller. ② Minimize the bends of the hose, and if the pump is used in a dusty area, place it inside a mesh basket during operation. ③ Remove the debris from the strainer stand. Place a concrete block under the pump to prevent the pump from drawing in excess mud. ④ Change the power connection. ⑤ Check the nameplate and replace the pump.
Pump generates vibration or noise.	<ul style="list-style-type: none"> ① Motor bearings are damaged. 	<ul style="list-style-type: none"> ① Replace the bearings.
The pump does not stop automatically.	<ul style="list-style-type: none"> ① The movement of the floats is obstructed. The switch in a float is faulty. ② The water level of the (stop) float is set lower than the pump's minimum possible operating water level. ③ Malfunction in level relay unit ④ Electrode is shorted by debris. ⑤ Influence by electrical device in the vicinity of the pump. 	<ul style="list-style-type: none"> ① Remove the blockage. Or, replace the part. ② Set the water level of the (stop) float higher than the pump's minimum possible operating water level. ③ Repair or replace the level relay unit. ④ Use sandpaper to remove the debris. ⑤ Check whether there are any wires that are tangled around the electrode. Check whether there are any electrical devices that could generate electro-magnetic interference, and relocate the unit as necessary.

The following information is required when ordering repairs or making other inquiries.

Product model	
Manufacturing number	
Purchase date	
Remarks	

Disposal of Product

Properly dispose of the product by disassembling it, presorting the contents, and sending them to the waste material treatment site.